



WHAT TO EXPECT: **SOFT WASHING**

READY TO WORK. The Crystal Vista crew will arrive at your home at the time you scheduled for in a logo-marked vehicle and Crystal Vista branded shirt or hoodie. The lead technician will greet you and perform a walk through with you to answer any questions that you have about the cleaning, and review what is included in your selected package.

JOB PREPARATION. We will need the use of your home's ground water, so be sure to have your hose bibs turned on from inside the house. We will use your ground water to batch mix our soap to apply to your home's exterior and then to do final rinsing. We will move any outside furniture, planters, or rugs away from the home so it is easier for us to move hoses and ourselves around.

SOFTWASH PROCESS

- ✓ Dry Brush cobwebs and dirty areas with brush on aluminum pole
- ✓ Apply soaps to the siding, starting from the bottom and working up to gutters
- ✓ Letting the soaps dwell for about 5 minutes and then a final rinsing from top down.

Sometimes we need to do a second or even third application of soaps for really dirty homes.

FINSHING UP Once the technicians are done with the cleaning, the lead technician will meet with you to do a final walk around of the home. This will be your chance to point out anything you'd like addressed before you are billed. **Please look at everything carefully because we really would like to finish the job while we are there!**

A JOB WELL DONE. After the final walkthrough, you can pay for your services in a number of convenient ways: onsite using a credit card via our tablet reader, cash, or check. Customers who are not home at time of service will be emailed an invoice that can be paid online within 15 days of service.

Not Included with soft washing is the removal of artillery fungus off siding.



Artillery Fungus

A MEMBER OF OUR OFFICE STAFF WILL CONTACT YOU VIA PHONE/EMAIL IF THE CREW IS RUNNING AHEAD OR BEHIND SCHEDULE